



AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER QUARTER

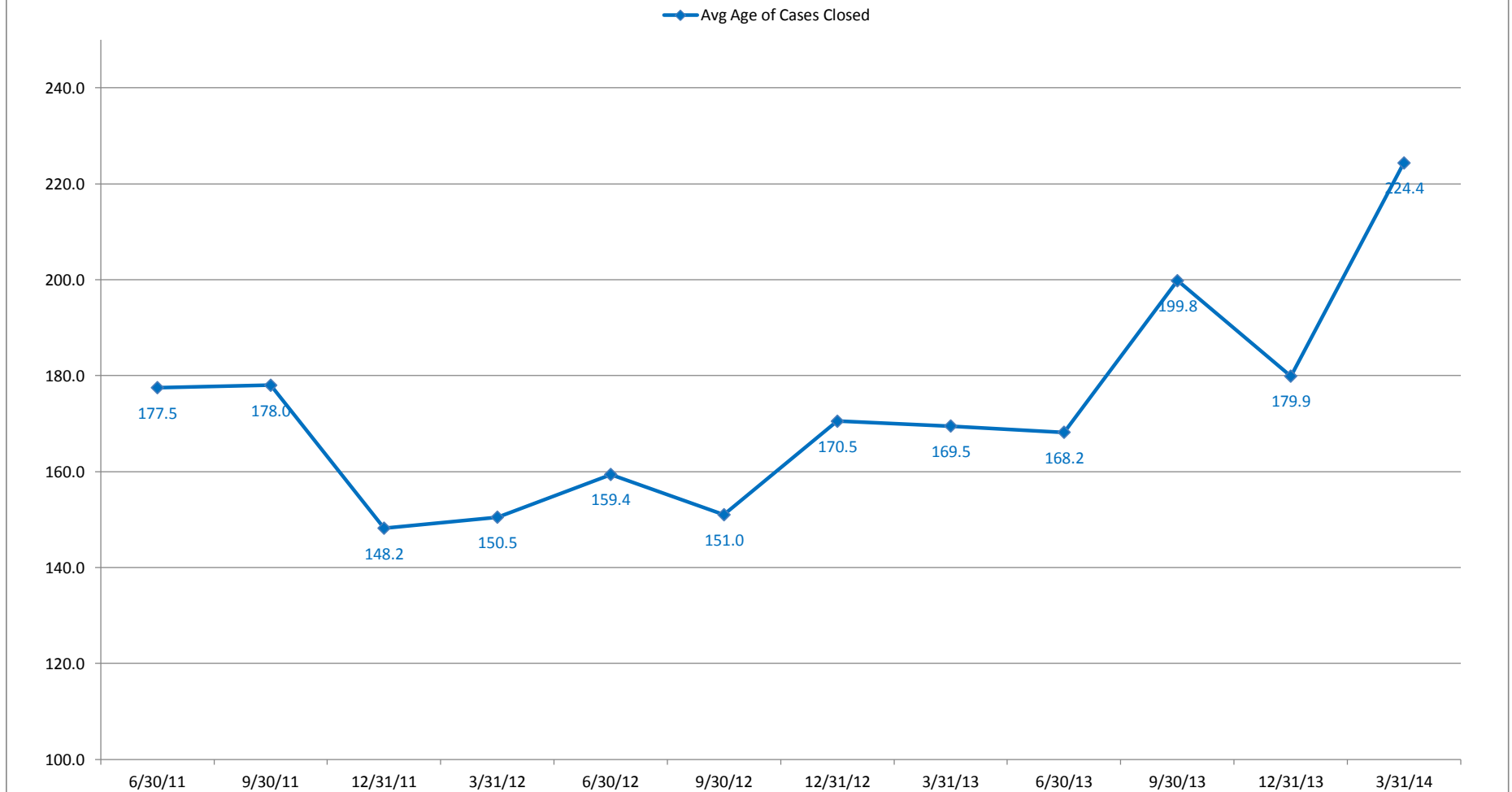
FISCAL YEAR 2014, QUARTER ENDING 3/31/2014

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

***The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.**

	CURRENT 3/31/14	12/31/13	9/30/13	6/30/13	3/31/13	12/31/12	9/30/12	6/30/12	3/31/12	12/31/11	9/30/11	6/30/11
Audiology/Speech Pathology	53.0	0.0	47.2	77.8	148.0	157.2	138.0	113.4	199.9	60.0	67.0	89.6
Counseling	261.1	225.4	254.2	422.6	65.8	176.5	89.0	183.7	281.3	225.2	338.0	77.7
Dentistry	413.1	325.1	286.0	280.2	204.4	207.8	152.9	213.7	145.6	164.8	208.0	172.9
Funeral Directing	212.3	164.2	180.4	177.5	208.8	135.3	276.1	166.1	191.2	147.9	178.0	226.5
Long Term Care Administrator	322.6	195.0	120.7	233.1	234.2	192.6	156.9	164.6	124.7	190.9	190.0	126.1
Medicine	205.1	135.9	225.0	129.2	145.0	132.4	127.5	119.9	125.1	128.2	189.0	148.4
Nurse Aide	189.7	167.1	164.9	150.3	173.1	184.5	169.0	174.4	163.7	132.9	178.0	180.4
Nursing	228.9	179.8	190.1	164.7	196.6	189.9	173.0	184.6	167.2	186.5	172.0	196.5
Optometry	302.5	220.5	163.5	124.2	294.8	68.3	173.0	138.2	86.4	84.4	118.0	214.9
Pharmacy	120.3	142.4	158.7	154.2	109.1	175.5	121.0	158.9	120.7	84.2	107.0	159.7
Physical Therapy	173.1	127.0	99.8	177.2	286.1	221.7	173.0	235.0	96.4	158.8	260.0	74.4
Psychology	148.5	177.5	155.1	298.3	80.0	75.0	90.0	228.7	35.3	193.8	151.0	204.8
Social Work	313.8	138.9	176.0	276.5	131.1	289.2	106.0	129.6	185.6	196.2	184.0	257.3
Veterinary Medicine	197.1	243.9	243.9	165.4	196.0	211.3	158.0	153.6	204.7	199.2	191.0	162.4
AGENCY	224.4	179.9	199.8	168.2	169.5	170.5	151.0	159.4	150.5	148.2	178.0	177.5

Avg Age of Cases Closed for All Boards





AVERAGE TIME TO CLOSE A CASE (IN DAYS) PER FISCAL YEAR LAST FIVE FISCAL YEARS

Quarter Breakdown	
Quarter 1	July 1st - September 30th
Quarter 2	October 1st - December 31st
Quarter 3	January 1st - March 31st
Quarter 4	April 1st - June 30th

**The average age of cases closed is a measurement of how long it takes, on average, for a case to be processed from entry to closure. These calculations include only cases closed within the quarter specified.*

Board	FY13	FY12	Change Between FY13 & FY12	FY11	Change Between FY12 & FY11	FY10	Change Between FY11 & FY10	FY09	Change Between FY10 & FY09
Audiology/Speech Pathology	77.8	113.4	-31.4%	89.6	26.6%	176.2	-49.1%	124.2	41.9%
Counseling	422.6	183.7	130.0%	77.7	136.4%	387.8	-80.0%	127.8	203.6%
Dentistry	280.2	213.7	31.1%	172.9	23.6%	189.4	-8.7%	186.8	1.4%
Funeral Directing	177.5	166.1	6.9%	226.5	-26.7%	265.2	-14.6%	110.3	140.4%
Long Term Care Administrator	233.1	164.6	41.6%	126.1	30.5%	203.6	-38.1%	127.7	59.4%
Medicine	129.2	119.9	7.8%	148.4	-19.2%	169.9	-12.7%	149.3	13.8%
Nurse Aide	150.3	174.4	-13.8%	180.4	-3.3%	213.8	-15.6%	210.5	1.6%
Nursing	164.7	184.6	-10.8%	196.5	-6.1%	208.1	-5.6%	143.6	44.9%
Optometry	124.2	138.2	-10.1%	214.9	-35.7%	98.0	119.3%	151.8	-35.5%
Pharmacy	154.2	158.9	-3.0%	159.7	-0.5%	95.7	66.9%	160.3	-40.3%
Physical Therapy	177.2	235.0	-24.6%	74.4	215.9%	165.6	-55.1%	83.3	98.9%
Psychology	298.3	228.7	30.4%	204.8	11.7%	41.6	392.3%	44.2	-5.8%
Social Work	276.5	129.6	113.3%	257.3	-49.6%	264.2	-2.6%	128.2	106.0%
Veterinary Medicine	165.4	153.6	7.7%	162.4	-5.4%	219.8	-26.1%	160.5	36.9%
AGENCY	168.2	159.4	5.5%	177.5	-10.2%	194.3	-8.6%	169.3	14.8%

Average Age (in days) of Cases Closed for All Boards

